

MEDICAL AND TRAVEL SECURITY ASSISTANCE
YALE

 Membership No: **11B824535**

 Dedicated Tel: **+1 215 942 8478**


Call our medical and travel security experts 24/7.
 Call for preventive or emergency enquiries.
 Call before, during and after travel.

 Download the free Assistance App from app.internationalsos.com
USE THIS CARD IN A TRAVEL EMERGENCY
WHAT TO DO IN A TRAVEL EMERGENCY

In the event of a medical, political, pandemic or natural disaster emergency, please take the following steps:

1. Seek medical treatment at the closest medical facility. If medical service is not available, contact International SOS for assistance (call collect **+1 215 942 8478**).
2. Contact International SOS (**+1 215 942 8478**) to alert them to your emergency. International SOS will assist, monitor and coordinate your situation until resolved or you are no longer in danger.
3. Alternatively, call Yale Security 24/7 at **+1-203-785-5555** who will notify the Yale University Office of International Affairs and, if necessary, your program.
4. Notify Yale Health at **+1-203-432-0123**, or your Primary Care Physician, of your medical treatment. For emergencies, always seek treatment immediately.
5. Contact the nearest U.S. Consular service or Embassy or the embassy of your country of citizenship.

Note: If you are unable to make multiple telephone calls, ask International SOS to make the additional calls for you.

EMERGENCY TELEPHONE NUMBERS

International SOS: +1 215 942 8478 (call collect) or use the in-country toll-free numbers listed on this ID card.

Yale 24-hour Security Office: 1-203-785-5555

Your Primary Care Physician: _____

When you call International SOS, please be prepared with the following information:

1. Name, telephone number, relationship to member
2. Member's name
3. A description of the emergency or patient's condition
4. Name, location and telephone number of hospital, if applicable
5. Name and telephone numbers for the treating doctor; how and when the doctor can be reached, if applicable

ATTENTION MEDICAL PERSONNEL OR POLICE

In medical emergencies, assistance will be provided to the individual holding this card as well as their legal dependents traveling with them.

En emergencias médicas, la ayuda será proporcionada al individuo que sostiene esta tarjeta y a los dependientes legales que viajan con él.

Lors d'urgences médicales, l'aide sera fournie à l'individu porteur de cette carte et aux personnes à charge qui voyagent avec lui.

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BALI +62 361 710 505	BANGKOK +66 2 205 7777	BEIJING +86 10 6462 9100
DUBAI +971 4 601 8777	FRANKFURT +49 6102 3588 100	GENEVA +41 22 785 6464
HANOI +84 24 3237 3726	HO CHI MINH CITY +84 28 3829 8520	HONG KONG +852 2528 9900
JAKARTA +62 21 750 6001	JOHANNESBURG +27 11 541 1300	KUALA LUMPUR +603 2787 3126
LONDON +44 20 8762 8008	MADRID +34 91 572 4363	MANILA +63 2 6870909
MOSCOW +7 495 9376477	MUMBAI +91 22 42838383	PARIS +33 155 633 155
PHILADELPHIA +1 215 942 8226	SEOUL +82 2 3140 1700	SINGAPORE +65 6338 7800
SYDNEY +61 2 9372 2468	TAIPEI +886 2 2523 2220	TOKYO +81 3 3560 7183

WORLDWIDE REACH. HUMAN TOUCH.

internationalsos.com/members

CONTACT INTERNATIONAL SOS FOR EMERGENCY SUPPORT

SERVICES PROVIDED BY INTERNATIONAL SOS

Medical and Travel Assistance

- Arrange evacuations and repatriations
- Emergency and routine medical advice
- Travel health information
- Medical and dental referrals
- Coordination of payment for out of country medical expenses.
- Emergency message transmission
- Emergency translation and interpreter services
- Lost document advice and assistance
- Arrange ground transportation and hotel for accompanying family members
- Mental Health Support
- Assistance App with LiveChat

Security Assistance

- Arrange evacuations
- Legal referrals
- 24 hour access to International SOS Security specialists
- Real time security and safety information
- Access to Security Crisis Center

Other Services

- Assistance App with LiveChat
- Out-patient case management
- In-patient admission
- Dispatch of prescription medication and medical equipment

Travel Assistance Services

- Pre-travel, Safety, Health & Security Information
- Emergency Travel Arrangements
- Emergency Transfer of Funds
- Assistance in Replacing Lost or Stolen Travel Documents
- Legal Referrals/Bail Bond Assistance
- Translation Services

For International SOS Member Center Access

Login at the Yale Risk Management website at:
<https://ogc.yale.edu/ISOS>

The information on this ID Card is intended to provide a brief outline of services provided. Complete program details are found in the International SOS Description Guide at the website listed above.

Note: International SOS is not health or travel insurance.

EMERGENCY INFORMATION

Name: _____ D/O/B _____

Citizenship: _____ 911 Equivalent: _____

(Acute care) Nearest Embassy

Phone: _____

Address: _____

Local Hospital

Phone: _____

Address: _____

In case of emergency

Name: _____ Phone: _____

Program leader/local contact

Name: _____ Phone: _____

Primary/secondary meeting places

Health Insurance

Policy #: _____ Phone _____

Primary Care Physician: _____ Phone _____

Blood type: _____ Special medical conditions: _____

Passport #:
